



# Mary, Queen of the Family Parish

St. Michael's Church - 58 Orwell Street, South Blacktown. & St. Patrick's Church - 51 - 59 Allawah Street, Blacktown.

We acknowledge the Darug people, the traditional custodians on whose land we worship

### FOURTH SUNDAY OF ADVENT ~ YEAR B

### **OUR MISSION STATEMENT**

Mary Queen of the Family (MQOF) parish strives to live as a faithful and committed Catholic community, continuing to deepen in understanding the Sacred Tradition and Sacred Scripture of the Catholic Church and to grow as missionary disciples of Jesus Christ, evangelising and responding to the needs of the family in the Blacktown community and beyond.

### LITURGY TIMES

### Weekday Masses

St Michael's: 8am Mon, Tues, Thurs, Fri 7.30pm Wed only

St Patrick's: 9am Mon, Tues, Wed, Thurs, Sat and 7.30pm Fri only.

### Sunday Masses

5.30pm Sat Vigil (St Patrick's) 7.00am Sun (St Patrick's) 8.00am Sun (St Michael's) 9.30am Sun (St Michael's) 10.00am Sun (St Patrick's) 11.00am 4th Sun - Filipino Mass (St Michael's) 2:00pm - Sudanese Mass (St Patrick's) 1.00pm - Syro-Malabar Mass (St Michael's) 5.30pm Sun (St Patrick's) 6.00pm Sun (St Michael's)

### RECONCILIATION

St Michael's: Wed 6:30pm-7:20pm

St Patrick's: Fri 6:30pm-7:20pm & Sat 9:30am-10:30am

HOLY HOUR

St Michael's: Wed 6:30pm-7:30pm St Patrick's: Fri 6:30pm-7:30pm

Baptisms, Marriages, Funerals & Anointing of the Sick by appointment.

### Parish Directory

St. Michael's Church - 58 Orwell Street, South Blacktown & St. Patrick's Church - 51-59 Allawah Street Blacktown.

 Parish Office:
 At St. Patrick's Church. Office Hours:
 Mon-Fri:
 9am-4pm

 Telephone:
 02 9622 1125
 A/H:
 02 8705 0830.
 Website:
 www.mqofblacktown.org.au

Parish Team: Parish Priest: Fr. Regie Lavilla, MSP. Assistant Priest: Fr. Regie Lavina, MSP. Assistant Priests: Fr. Ever Bernaldez, MSP & Fr. Andrew Rooney Deacon: Rev. John Cinya. Finance Officer: Sarah Canete-Damole Email: accounts@mqofblacktown.org.au Secretaries: Ann Hart (Wed-Fri) & Gerald "Ged" Oblea (Mon & Tues )

Sacramental Coordinator: Gerald "Ged" Oblea. Mobile: 0422 724 008 Email: sacraments@mqofblacktown.org.au Catechist Coordinator: Sandra Baker

Dwelling Place for God

We are close to our celebration of Christmas, the great feast of the mystery of God's incarnation in Jesus Christ, the Word-made-flesh. This celebration invites us to contemplate through the eyes of our faith the depth and the beauty of God's revelation, coming into the flesh and born humbly in a manger. Pope Benedict XVI said, "To those who open their heart to this 'baby wrapped in swaddling clothes' and lying 'in a manger' (Luke 2:12), he offers the possibility of seeing with new eyes the realities of everyday. He can taste the power of the interior fascination of God's love and is able to transform even sorrow into joy." When we open ourselves into this unfathomable divine mystery of God's dwelling in us, we begin to see how precious each one of us in the eyes of God having embraced our human nature. With this, we would truly know that we are welcomed and loved in Him. Having the spirit of Christmas, the birth of Christ, burst in our hearts, we become fully aware of the dignity and the sanctity of human life. We are children of God, brothers and sisters called to love and care for one another.

The readings unfold this mystery of God's dwelling in us. David speaks of a "place" of God to dwell in, but God instead told him that he would be the one to build a house for him that will last forever. "Your house and your kingdom shall endure forever before me: your throne shall stand firm forever." God wanted David to know that he desires to dwell, not in a physical building, but within the hearts of his people.

Indeed, God wills to dwell in us in a most profound way. Saint Paul tells us of a "mystery kept secret for long ages but now manifested through the prophetic writings and according to the command of the eternal God, made known to all nations to bring about the obedience of faith." God reveals this mystery so that we may believe, like Mary, and submit our hearts and minds to Him and become his true dwelling place.

Mary's "yes" to the angel's message reminds us that the mystery of God's dwelling in Jesus Christ need not be understood fully before we believe and consent to God's plan in humanity. Mary made herself available to be used by God to fulfil his promise of salvation. Her faith made her ready and free to follow God's will. "I am the handmaid of the Lord. May it be done to me according to your word." Hence, when we say "yes" to God in humble trust and obedience, we create a space where God can act and do great things in our lives. We will be awed that what seems impossible for us, the Lord makes it happen, "for nothing is impossible for God!" As we celebrate Christmas, may we welcome Jesus, the light of the world, with joy in our hearts and giving God a space for him to be born again in our midst.

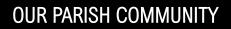
Fr. Regie, MSP.

24TH DECEMBER 2023

Parish Pastoral Council: Chair: Cecil Fernandes; Asst Chair: Joshua Carr Secretary: Savita Surendra Members: Beato Pudadera, Ekhlas Ambili, Erica Luiz, Harlane Petersen, Helena Vea, Tony Fernando, Sidney Lazum, Fr. Regie Lavilla, Fr. Andrew Rooney, Fr. Ever Bernaldez, Rev. John Cinya.

### Parish Schools:

St Michael's Primary: 8869 6200 https://www.stmichaelsblacktown.catholic.edu.au St Patrick's Primary: https://www.stpatsblacktown.catholic.edu.au · 8869 6000 Nagle College: https://www.nagleblacktown.catholic.edu.au P : 8887 4507 Patrician Brothers College: P : 8811 0300 https://www.patsblacktown.nsw.edu.au Catholic Early Learning Centre (St Michael's) : P : 8814 8406 https://www.celcblacktownsth.catholic.edu.au Nursing Homes: Molegi Jonney Opal Nursing Home ( 37 Kildare Rd, Blacktown NSW 2148 ) P : 9852 9600 Mulluana Retirement Village (61 Bungarribee Rd, Blacktown NSW 2148) P : 8822 2100 Catholic Healthcare St Hedwig Village Blacktown (140 Reservoir Rd, Blacktown 2148) P : 8822 9920





We are a welcoming parish... you are invited, welcomed, accepted, loved and respected by the Catholic Community of Mary, Queen of the Family. If you are not an active member of this Community, consider partaking in what we have to offer. We serve the Community through outreach, education, social activities, sacramental preparation, youth and comfort to the sick and mourning. In addition to our spiritual and outreach organisations, perchance you have an interest in joining one of our many liturgical ministries such as: Minister of Holy Communion, Reader/ Commentator, Welcomer, Collectors, Minister of DVP/Power Point, Catechists etc.

Volunteers are formally registered by filling out a Join a Ministry form that is then entered into the parish data system (information supplied remains confidential). These forms are available from the parish office or in the church foyer, or for further information call the Parish Office on 9622 1125. ~ *The Parish Team* 

# Mary Queen of the Family ~ Parish Mission...

\* Grow as missionary disciples of Jesus Christ.

- Deepen our understanding of the Sacred Tradition & Scriptures of the Catholic Church.
- Strive to live as a faithful & committed Catholic community.
- \* Evangelise and respond to the needs of the family in the Blacktown community and beyond.

# **Objectives To Meet Our Mission at** Mary Queen Of The Family Parish...

**WORSHIP** ~ Practice the right forms of Worship. **WORD** ~ Increase the Biblical literacy in the Parish. WALL ~ Building our community.



# FROM OUR PARISH PIETY STORES

Come & Visit our Parish Piety Stores to see some new items! Also available; Baptism Presents; Holy Communion; Confirmation; Rosary Beads; Cards and Wrapping papers/bags; Children books Bibles; Mass missals - Daily and Weekly; Statues; Medals .. and much much more







# FORMED - PARISH FORMATION RESOURCE

# ces

Watch, listen and read. Anywhere, anytime.

FORMED provides the very best Catholic content from more than 60 organizations to help parishes, families and individuals explore their faith anywhere. Supporting thousands of movies, children's programs, eBooks, audio, parish programs and studies direct to your browser, mobile or connected device.

Get the NETFLIX of the Catholic Faith - FORMED

# FORMED

Now free for our Parishioners



Follow the steps below to get access

- 1. Scan the QR code to go to the FORMED website;
- 2. In the Parish search field type "2148" to find our Parish name:
- 3. Select "Mary Queen of the Family" and press "Next"; 4. Enter your Name and your Email address to register a
- new account and press "Sign Up"; Download the FORMED app on your phone and "Sign In" using your email address in step 4;
- 6. Browse, Watch, Listen, Read, and Study to form your catholic conscience.

# SUNDAY FLOCK



© Jean Denton flock.pastoralcenter.com "The Lord is with you. ...the child to be born will be called holy, the Son of God."

Sheepish Question:

Okay, again: So WHY did Jesus come into the world?

# FOURTH SUNDAY OF ADVENT ~ YR B

# ENTRANCE ANTIPHON: ISAIAH 45:8

Drop down dew from above, you heavens, and let the clouds rain down the Just One; let the earth be opened and bring forth a Saviour.

FIRST READING: 2 SAMUEL 7:1-5. 8-12. 14. 16

RESPONSORIAL PSALM: PS 88:2-5. 27. 29. R. SEE V.2

For ever I will sing the goodness of the Lord.

SECOND READING: ROMANS 16:25-27

# **GOSPEL ACCLAMATION: LUKE 1:38**

Alleluia, alleluia! I am the servant of the Lord: may his will for me be done. Alleluia!

# GOSPEL: LUKE 1:26-38

The angel Gabriel was sent by God to a town in Galilee called Nazareth, to a virgin betrothed to a man named Joseph, of the House of David; and the virgin's name was Mary. He went in and said to her, 'Rejoice, so highly favoured! The Lord is with you.' She was deeply disturbed by these words and asked herself what this greeting could mean, but the angel said to her, 'Mary, do not be afraid; you have won God's favour. Listen! You are to conceive and bear a son, and you must name him Jesus. He will be great and will be called Son of the Most High. The Lord God will give him the throne of his ancestor David; he will rule over the House of Jacob for ever and his reign will have no end.' Mary said to the angel, 'But how can this come about, since I am a virgin?' 'The Holy Spirit will come upon you' the angel answered 'and the power of the Most High will cover you with its shadow. And so the child will be holy and will be called Son of God. Know this too: your kinswoman Elizabeth has, in her old age, herself conceived a son, and she whom people called barren is now in her sixth month, for nothing is impossible to God.' 'I am the handmaid of the Lord,' said Mary 'let what you have said be done to me.' And the angel left her.

## COMMUNION ANTIPHON: Isaiah 7:14

Behold, a Virgin shall conceive and bear a son; and his name will be

called Emmanuel.

© The scriptural quotations are taken from the Jerusalem Bible, published and copyright 1966, 1967 and 1968 by Darton Longman and Todd Ltd and Doubleday & Co Inc, and used by permission of the publishers. The English translation of the Psalm Responses, the Alleluia and Gospel Verses, and the Lenten Gospel Acclamations, and the Titles, Summaries, and Conclusion of the Readings, from the Lectionary for Mass © 1997, 1981, 1968, International Committee on English in the Liturgy, Inc. All rights reserved.

# DAILY READINGS

Monday 25th Dec: Isaiah 52:7-10 ; Hebrews 1:1-6 ; John 1:1-18 . Tuesday 26th Dec: Acts of the Apostles 6:8-10; 7:54-59; Matthew 10:17-22 .

Wednesday 27th Dec: 1 John 1:1-4 ; John 20:2-8

Thursday 28th Dec: 1 John 1:5-2:2 ; Matthew 2:13-18 .

Friday 29th Dec: 1 John 2:3-11 ; Luke 2:22-35 .

Saturday 30th Dec: 1 John 2:12-17 ; Luke 2:36-40 .

Sunday 31st Dec: Sirach 3:2-6. 12-14 ; Colossians 3:12-21 ; Luke 2:22-40 .

# ELEMENTS OF THE CATHOLIC MASS

# Episode 16 : The Liturgist & Liturgiologist

What is the difference between a liturgist and a liturgiologist? This is an important question because the answer has an impact on how we approach participation in the Mass. A liturgist is one who offers public worship of God. The Church teaches that Christ is the Supreme Liturgist, offering himself entirely to the Father. The Constitution on the Sacred Liturgy insists that Christ himself is the priest. The Liturgy is the action of Christ and of his Body, the Church. Following the pattern of Christ, then, the liturgist is the one who actually prays at Mass.

The liturgiologist, on the other hand, studies the liturgy, critiques it, evaluates it. The liturgiologist stands outside the liturgy and, in doing so, it is clear that this one is not praying.

If Christ himself is the liturgist, our prayer is effective because we join our worship to his. With Christ, we offer ourselves to the Father. We let go of what we want individually. This attitude is essential for real participation in the Mass. This participation required that we let go of what we want for the sake of the common good– that is, for the sake of the Body of Christ.

# IN THE TRADITION

"In obedience, therefore, to her Founder's behest, the Church prolongs the priestly mission of Jesus Christ mainly by means of the sacred liturgy. She does this in the first place at the altar, where constantly the sacrifice of the cross is represented and with a single difference in the manner of its offering, renewed. She does it next by means of the sacraments, those special channels through which men are made partakers in the supernatural life. She does it, finally, by offering to God, all Good and Great, the daily tribute of her prayer of praise.

"The sacred liturgy is, consequently, the public worship which our Redeemer as Head of the Church renders to the Father, as well as the worship which the community of the faithful renders to its Founder, and through Him to the heavenly Father. It is, in short, the worship rendered by the Mystical Body of Christ in the entirety of its Head and members." **Pope Pius XII**, *Mediator Dei* 

# THE TEACHING OF THE CHURCH

"A The liturgy is the work of the whole Christ, head and body. Our high priest celebrates it unceasingly in the heavenly liturgy, with the holy Mother of God, the apostles, all the Saints, and the multitude of those who have already entered the kingdom."

Catechism of the Catholic Church (CCC), n°. 1187.

# IN THE PRAYER OF THE CHURCH

O Grant that we, who are nourished by the Body and Blood of your Son and filled with his Holy Spirit, may become one boby, one spirit in Christ. Eucharistic Prayer III Elements of the Catholic Mass Study Guide. © 2015 Douglas Martis

<u>https://watch.formed.org/the-elements-of-the-catholic-mass</u> - FREE Subscription to formed see pg 2.

# PRAYERS FOR THOSE IN OUR COMMUNITY

<u>RECENTLY DECEASED</u>

Noreen Julien, Giovanni Velcich, Barbara Flick

DEATH ANNIVERSARY

John Keeble, Anna Velcich, Ermida Marchetti, Katie Manuel

<u>IN MEMORIUM</u>

Biagina Boccanfuso, Dexter Martin

SPECIAL INTENTIONS

Andrea Emilia Bernabey; OCáceres family

<u>SICK</u>

Peter Delange, Natalia De Jesus Dionisio, Manolito Aguilar; Christel Gonzalez, Faustina Sandot, Teresita Alston, Cristina King, Edna Canete, Jonathan Nucup, Barbara Greany, Meghan De Vos, Mila Alforque, Vinnie Zahra.

Names submitted to Parish for the sick list will be published for 4 weeks at a time.

4

THE SACRAMENTS & MINISTRY OPPORTUNITIES		
SACRAMENT OF INITIATION	PASTORA	AL CARE FOR THE HOMEBOUND
Parents wishing to have their children baptised are to contact the parish office prior to attending a Baptism workshop. The next workshop will on Saturday 20th January 2024 - St. Patrick's Church.	Eucharist, reconc who are unable t more information	pastoral care ministers bring the sacraments of iliation, and anointing of the sick to members to participate because of illness or aging. For and to arrange receiving of the sacraments, e Parish Office on 9622 1125 or after office 8705 0830.
With joyful hearts, we welcome our newly Baptised to our parish community: <i>Asher Ocampo &amp; Lennox Petersen</i>		PARISH GROUPS
SACRAMENTAL PROCESS AT THE PARISH Follow the below link for more information about our sacramental	BIBLE STUDY GROUP	<b>Contact:</b> Richard Desa, richarddesa@bigpond.com <b>Meeting Time and Venue:</b> Every Thursday, 7:30pm at Sid Mosley Centre St. Michael's Church.
process: <a href="https://mqofblacktown.org.au/sacraments/">https://mqofblacktown.org.au/sacraments/</a> If you have any further questions, please do not hesitate to contact our sacramental coordinator on the details below:	Holy Family Fellowship Prayer group	Contact: Charles Hyson, 0412 631 602, www.holyfamilyfellowship.com Meeting Time and Venue: Every 2nd Saturday 6:30pm- 9:30pm at Sid Mosley Centre, St Michael's Church.
Gerald "Ged" Oblea (Sacramental Coordinator) Mary Queen of the Family Parish Blacktown. Email: sacraments@mqofblacktown.org.au Ph: 02 9622 1125 – option 4 Mobile: 0422 724 008		<b>Contact:</b> Antoinette Mangion, 0414 735 943 <b>Meeting Time and Venue:</b> Every 3rd Monday of the month, 10:00 am at Cardinal Clancy room, St Patrick's Church
CHRISTMAS OFFERTORY	LEGION OF MARY ST MICHAEL'S	Contact: Noemi Romero, 0475 798 770 (for statue bookings) Meeting Time and Venue: Every Thursday, 1:00pm – 2:30pm at Sid Mosley Centre, St Michael's Church.
Every good and perfect gift is from above, coming down from the Father of the heavenly lights	LEGION OF MARY ST PATRICK'S	<b>Contact:</b> Doris Zammit, 0419 274 002(for statue bookings) <b>Meeting Time and Venue:</b> Every Monday, 6:30pm at Cardinal Clancy room, St Patrick's Church.
- James 1:17 Your gift supports our parish to share Christ's message of love and salvation with all	MARIAN MOVEMENT OF PRIESTS	Contact: Max Rosario, 0490 137 533 Meeting Time and Venue: Monday 9:30am-10:30am at Sid Mosley Centre, St Michael's Church. All are welcome!
GIVE TO YOUR PARISH	MQOF SOCIAL JUSTICE GROUP	Contact: Jude Besterwitch, 0435 588 309 Meeting Time and Venue: 2nd Sunday of every month, 12pm—2pm at Cardinal Clancy room, St Patrick's Church
Christmas Offertory - Online Christmas is a joyous time when we come together as a parish family to celebrate the birth of Jesus Christ. Our parish relies on the generosity of our faith community to sustain our liturgical, sacramental, pastoral, and charitable ministries and we are ever grateful for your support.		Contact: Diane Zerafa, 0403 554 566 Meeting Time and Venue: Every Monday, Tuesday, Thursday & Friday after the 8am Mass, at St Michael's church.
		Contact: Sandra Baker admin@mqofblacktown.org.au For More Information please contact our the parish office.
Please consider giving a Christmas Offertory gift via parracatholic.org/christmas-offertory (or https://www.mqofblacktown.org/make-a-		Contact: Ash & Rozario Fernando , 0416 861 976 or 0412 195 916 Meeting Time and Venue: Every 2nd & 4th Saturday (school term) between 2pm - 4pm at the Cardinal Clancy Room, St Patrick's Church.
<u>donation-or-payment</u> ) or scan this QR code.	TRUE LIFE IN GOD PRAYER GROUP	Contact: Diane Zerafa, 0403 554 566 Meeting Time and Venue: 3.00pm every second Saturday of the month at Sid Mosley Centre St Michael's Church Contact: Parish Office
our parish and will ensure that we can continue to provide Christian pastoral care that brings hope and joy to our community.		admin@mqofblacktown.org.au For More Information please contact our Youth Minister through the parish office.

# PARISH NEWS AND EVENTS

# Christmas & New Year's Mass Times

# SUNDAY 24TH DECEMBER 2023

5:30 PM (CHILDREN'S MASS) AT ST PATRICK'S CHURCH 6:00 PM (CHILDREN'S MASS) AT ST MICHAEL'S CHURCH 8:30 PM (YOUTH MASS) AT ST PATRICK'S CHURCH

# MONDAY 25TH DECEMBER 2023

12:00 AM AT ST PATRICK'S CHURCH 7:00 AM AT ST PATRICK'S CHURCH 8:00 AM AT ST MICHAEL'S CHURCH 9:30 AM AT ST MICHAEL'S CHURCH 10:00 AM AT ST PATRICK'S CHURCH

# MONDAY 1ST JANUARY 2023

12:00 AM AT ST PATRICK'S CHURCH 8:00 AM AT ST MICHAEL'S CHURCH 9:00 AM AT ST PATRICK'S CHURCH

Raise the Roof!

# PARISH NEWS AND EVENTS

# THANK YOU NOTE ~ CHRISTMAS GALA

We would like to thank everyone who supported our Christmas Gala for 2023. The total amount raised for the event was \$4,580.00, which will go towards our roof repair at St. Patrick's Church.



Our deepest gratitude goes to our sponsors and volunteers who contributed to success of this fundraising event. Also to our choirs and Youth ministry for the awesome Christmas Play.

We thank once again everyone for their ongoing support.

# MQOF SOCIAL JUSTICE GROUP

Thank you for continuing to support the MQOF Social Justice Group 10 cents bottle collection.

This year we used the funds to help three refugees obtain Forklift licenses. Two of them were women. We collaborated with Catholic care with this.

As we get ready to party this Christmas, can we request you to please bring in your used bottles so that we can continue to help those in need next year.

Merry Christmas and Thank you for your generosity.

# **DIOCESAN SYNOD REPORT**

The Diocesan Synod Report is now available for download. The newly released Diocesan Synod Report offers a summary of our first Diocesan Synod assembly, held from October 13-15, 2023, its preparatory stages, in-depth details of the proceedings, and insights from delegates. Download your copy from the Parramatta Synod website now: www.parracatholic.org/synod/resources

# NEW DIOCESAN WEBSITE LAUNCHED

The new parracatholic.org website is now here with exciting new features and functionality including a comprehensive 'Find a Mass' function which includes Daily and Weekend Masses, Reconciliation and Adoration times; a centralised event calendar; Daily Mass readings and different ways you can contribute to the Church in Western Sydney and the Blue Mountains. Check it out today!

# CHURCH MAINTENANCE UPDATE

St Patrick's Church - Raise the Roof Project

We have received a couple of guotes and waiting for 2 more quotes from roofers recommended by the Diocese, and then we will

meet with the Head of the Property section of the Diocese to finalise the roof and ceiling refurbishment of our St Patrick's church. We have also received the cash settlement from Catholic Church Insurance, which amount augment our roof and ceiling repair funding, (inclusive of donation), to \$198,585.00

We are thankful to CCI, our donors and to those who are still considering... only your continued support can make the roof of the House of God refurbished!

## St Michael's Church – Maintenance Projects

We are waiting from a volunteer architect the design and costing of our Sanctuary lightings. Once available we will post it here – if you are in the position to help financially, please talk to one of our priests or call the office on 02 9622 1125. All donations are welcome!

HOW TO DONATE: Scan the QR code to donate or logon to the following link (https://www.mqofblacktown.org/make-a-donation-or-payment) Please type in the description field what you are making the donation towards. E.g. Roof

If you wish to make a donation through another method of giving please do not hesitate to contact the Parish Office on 9622 1125.





You can also support the parish by using our Tap & Go Machine. The machine is set at \$10, to donate more than \$10 simply tap your credit card as many times as you like. It also accepts Apple Pay. Google Pay and Pay Wave. All contributions go to the maintenance and development of the Parish as does the second collection at weekend Masses.



Planned Giving (Direct Debit or Credit Card) is also an option if you wish to do cashless donation to the parish, forms are available in the foyer and on our parish website or contact the parish office on

9622 1125.

PLEASE CONSIDER ONLINE GIVING Setting up a one-time or recurring donation/Planned Giving is guick and easy. Just go to: www.mgofblacktown.org.au/donations.

You can also send your offerings/donations thru bank transfer: FIRST COLLECTION: For the Diocesan Clergy Account Name: Diocesan Clergy BSB: 067 950 Bank: CBA Account Number: 0000 4265 Reference: 6004 - Donor's Name

**SECOND COLLECTION: For the Parish** Account Name: Blacktown Catholic Church Bank: CBA BSB: 067 950 Account Number: 0000 0677 Reference: 6004 ~ Donor's name

If you encounter any issues signing up, please email Sarah at accounts@mqofblacktown.org.au. Thank you so much for your continued support our parish. We are grateful!



24th December 2023

# Please support the advertisers that support us. Thank You!

If you wish to advertise your business, call the Parish Office on 02 9622 1125. Please understand that Mary Queen of the Family Parish cannot take responsibility if the service provided by an advertiser does not meet expectations.

